



Hosted Platform

Product Overview

Creating a successful telecom company is your business. Providing you with the UCaaS and PBX tools to make that happen is ours.



Hosted Platform

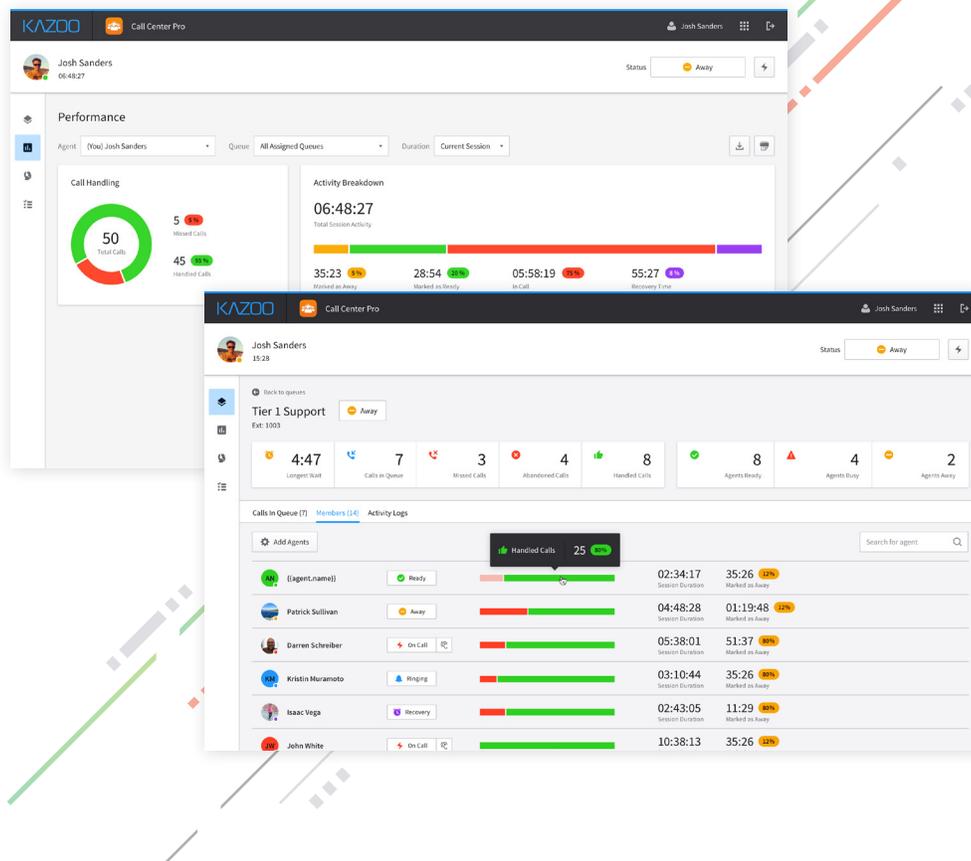
Overview

2600Hz's Hosted Platform solution is ideal for partners looking to manage devices, DID, SIP trunks and more at the touch of a button. With our easy-to-use cloud platform, partners are able to offer their customers an advanced business communications solution.

Hosted Platform takes away the need to understand the technical details and empowers partners to focus on selling solutions and making money. With our easy setup, low entry costs, competitive set of features and no hardware necessary, 2600Hz sets partners up for success in the competitive business communications market.

Created by the most brilliant minds in telecom, KAZOO offers a unique multi-tenant architecture that is distributed and highly scalable, with dynamic call control managed from one intuitive, modern user interface.

Partners are empowered with the help of our App Exchange, which provides the advanced features you need to make your customers happy. Additionally, our customizable support options and open APIs truly enable partners to get the most out of their 2600Hz Hosted experience.



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Highlights

Multitenancy

Multitenancy is when customers share the same infrastructure and operate on the same platform, but each get their own account to customize and meet their unique needs. Having all of our customers under one “roof” allows us to handle the maintenance of servers, storage, bandwidth, networks, etc., so our customers don’t have to spend time and money on these overhead things, and instead can focus on evolving their business.

White Labeling

Why sell Cisco or ShoreTel when you can sell “enter your company name here”. 2600Hz allows you to completely white label our services, so your customers learn to love and respect your brand for the wonderful services they receive.

Geo-redundancy and Failover

KAZOO offers unparalleled reliability through triple geo-redundant failover. Geo-redundancy provides a safeguard against failure by ensuring that there’s always a backup plan if a network goes down. 2600Hz’s unique architecture is built to automatically move calls from a failed server to the backups without customers experiencing any delays.

True Mobile Integration

Most companies only offer you a softphone option. We have this capability, but better yet, you can become a mobile virtual network operator (MVNO) without having to jump through all the expensive and time intensive hoops. Sell a true mobile solution that competes with the big brands.

Uncapped Revenue Potential

Set your own price plans and margins, meaning you decide how much your customers pay, and you keep your hard earned profit.

Advanced Provisioning

Set up an entire office phone system over a cup of coffee with our Advanced Provisioner, which makes one of the toughest parts of setting up an office a breeze.

Bring Your Own Devices and Carriers

Have existing carrier relationships that you’d rather not give up? No problem, our Carrier App lets you use your own carriers on our platform. Do your customers want to use a particular device? KAZOO enables you to offer them a choice of almost any SIP device.

Customizeable Support Options

Need help with KAZOO? 2600Hz offers call in support that routes directly to our voice and network certified technical engineers. Partners may choose from a variety of support packages that give access to the very people who built KAZOO and have access to an interactive Partner Community.

100+ Telecom APIs

Want even more control? We offer extensive APIs and SDKs to enable partners to build their own applications, integrate with other software platforms and create new unified communications experiences.

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Technical Specifications

Professional Business Phone System

- Geo-Redundancy and Failover
- Equinix Data Centers
- 24/7 System Monitoring Effortless Scalability
- White Labeling
- Multitenancy
- Carrier and Device Flexibility
- Cluster Management
- Mobile Integration
- SMB Call Center
- Operator Console
- Advanced Provisioning
- Technical Support and Community Forums
- Emergency Support
- Flexible RESTful APIs
- Modern User Interface

Basic Call Management Features

- Company Main Number
- Multi-Level Virtual Receptionist/Auto Attendant
- Customized Office-Hour Strategy
- Programmable Office Holidays
- Unlimited Extensions
- Text-to-Speech and Custom Greetings
- Employee and Department Extensions
- Custom Music and Messages on Hold
- Main Business Conference Number
- User and Admin Portal
- Voicemail
- Voicemail-to-Email
- Caller-ID
- Extension Dialing
- Call Transfer
- Call Forwarding
- Call Recording
- Hot-Desking
- Intercom
- Call Logs and Call Detail Recordings

Basic Call Management Features, Cont.

- Group Pickup
- Find me, Follow me
- Click-to-Call Out
- International Calling
- Call Blocking
- Ring Groups
- Answering Rules
- Page Groups
- Failover
- Fax-to-Email
- T38 Faxing
- Call Screening
- Call Parking
- Emergency Assistance (E911)
- Local or Geographic Number
- Presence/BLF/Line Key Support
- Toll-Free, Local and Vanity Numbers
- Manage PBX Remotely
- Auto Provisioning for select SIP devices and manually provision any other SIP device

For additional information, please contact your Account Executive or email sales@2600hz.com.

