



Which KAZOO Platform is Right For Your Business?

Choosing a platform is an important decision, we want to make sure you're informed about the differences in our offerings and have all of the information you need to make the best choice. Please consider the chart below which highlights some important differences in our platforms.

"Included" = Free

"Available" = Optional/ Payment may be required

	 Hosted Platform	 Private Cloud	 Global Infrastructure
Hardware	No additional hardware required	No additional hardware required	Client's own hardware required
Customization	Lowest level of customization availability	Easier and more flexible customizations	Highest level of flexibility and customization
White Labeling	Yes	Yes	Yes
Geographic Redundancy	Included	Available	Client to set up
Advanced Provisioner	Included	Available	Available
Works with 2600Hz Mobile	Yes	Yes	US only
Cluster Manager	Not applicable	Available	Available
Bring Your Own Carrier	Available	Available	Available
Private/ MPLS Connectivity	Available	Available	Client to set up
Setup Time	Get started immediately (2-5 days if BYOC)	2-4 weeks	2-4 weeks (dependent on client)
Technical Skills Required	None	Intermediate	Advanced
Version/ Upgrade Control	No	Yes	Yes
Direct Access to Events Queue	No	Available (controlled by client)	Available (controlled by client)
Equinix Data Centers	Yes	Yes	Not applicable
Recommended Entry Level (# of Devices)	0 and up	500+	Dependent on client scale and hardware
External Operations Team Involvement	None	Minimal	Full ownership of infrastructure
Multi-Tenancy	Included	Included	Included
Support and Monitoring	Available	Available	Available
Video	Supported	Supported	Supported
Call Queues	Available	Available	Available
Developer tools (WebHooks, Pivot, WebSockets)	Available	Available	Available
PBX Connector	Only if using 2600Hz as the carrier	Yes - can use with your own carrier	Yes - can be used with your own carrier