



Private Cloud

Product Overview

Build your telephony stack using the world's most powerful platform with high performance hardware optimized for KAZOO.



Private Cloud

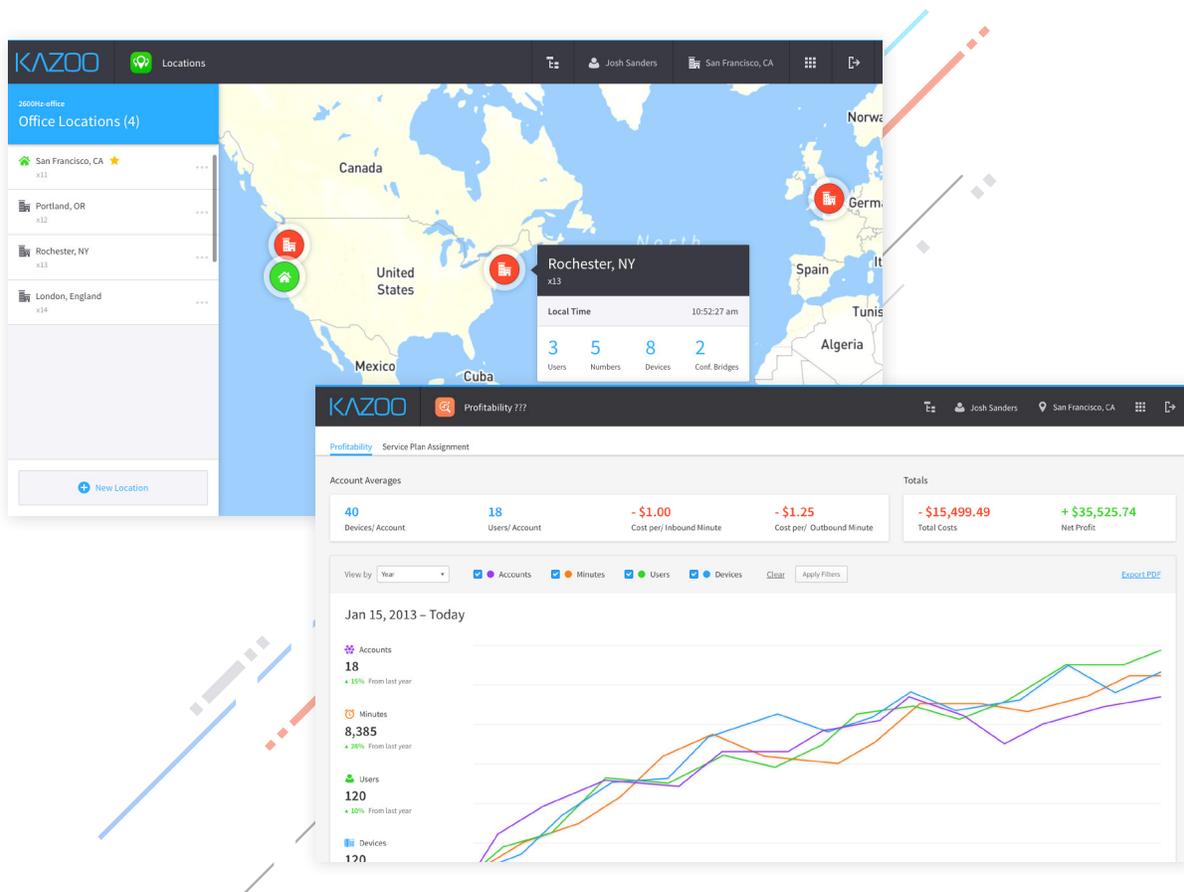
Overview

Our Private Cloud suite, integrated with KAZOO, takes PaaS to a new level. Private Cloud is ideal for partners wanting a private telecom structure, but not looking to build and manage it. Let 2600Hz manage the servers and uptime so you can focus on deploying quickly and reliably to your users.

With Private Cloud, we handle the tedious operational business for you, saving you time, costs and headaches, all while providing 5x9's uptime and giving you control over the software stack. 2600Hz will install, monitor and support your cluster 24/7, so you can focus on end users and not on uptime or cost.

Featuring Cluster Manager, which gives you total control of your private cluster without ever having to worry about the physical hardware. Private Cloud is ideal for:

- Partners who manage 500+ devices
- Closed environments (not affected by other users since on private infrastructure)
- Having the flexibility to decide how and when to upgrade, how to customize, etc.
- Businesses wanting more customizations than Hosted Platform
- Effortlessly scaling to meet your needs



Private Cloud

Highlights

Multitenancy

Multitenancy is when customers share the same infrastructure and operate on the same platform, but each get their own account to customize and meet their unique needs. This enables you to control the account hierarchy, where you are the top level account, and can then sell this service to your own reseller, who could then resell their service with white labeling.

White Labeling

Why sell Cisco or ShoreTel when you can sell “enter your company name here”. 2600Hz allows you to completely white label our services, so your customers learn to love and respect your brand for the wonderful services they receive.

Distributed Geo-redundancy

KAZOO offers unparalleled reliability through distributed geo-redundant across all of our data centers. Geo-redundancy provides a safeguard against failure by ensuring that the network is always up even if Data Centers go down.

Cluster Manager

The Cluster Manager app gives you an easy to use tool to help manage your telecom investment. Setting up and managing a KAZOO installation has never been easier thanks to a straightforward UI that takes minutes instead of hours. After setup, management and maintenance can be handled through the powerful task orchestration tool that handles changes and upgrades safely and correctly, every time. Cluster Manager even has alerts to help you quickly diagnose server issues across the installation, with real-time alerts reported to a single, filterable queue so you can see alerts by zone or server.

Uncapped Revenue Potential

Set your own price plans and margins, meaning you have full control over the pricing of your communications platform, and you keep your hard earned profit.

Advanced Provisioning – Optional Add On

Set up an entire office phone system over a cup of coffee with our Advanced Provisioner, which makes one of the toughest parts of setting up an office a breeze.

Bring Your Own Devices and Carriers

Have existing carrier relationships that you'd rather not give up? No problem, our Carrier App lets you use your own carriers on our platform. Do your customers want to use a particular device? KAZOO enables you to offer them a choice of almost any SIP device.

Customizeable Support Options

Need help with KAZOO? 2600Hz offers call in support that routes directly to our voice and network certified technical engineers. Partners may choose from a variety of support packages that give access to the very people who built KAZOO and have access to an interactive Partner Community.

100+ Telecom APIs

Want even more control? We offer extensive APIs and SDKs to enable partners to build their own applications, integrate with other software platforms and create new unified communications experiences.

Private Cloud

Technical Specifications

Private Cloud Product Highlights

- Private and secure infrastructure
- Powerful and easy to use managed assets
- Customization for you exact business needs
- Optimization for telecom specific needs
- Effortless scale to meet growing demand
- Testing and staging environments
- Customized hardware designed specifically for KAZOO
- Full stack control at your fingertips
- Customizable security requirements
- Allows for private/MPLS connectivity (no traffic touches the internet)
- Better performance than Hosted Cloud since it's private and dedicated

Professional Business Phone System

- Geo-Redundancy and Failover
- 24/7 System Monitoring
- Effortless Scalability
- White Labeling
- Multitenancy
- Carrier and Device Flexibility
- Cluster Management
- SMB Call Center
- Operator Console
- Advanced Provisioning
- Technical Support and Community Forums
- Emergency Support
- Flexible RESTful APIs
- Modern User Interface

Basic Call Management Features

- Company Main Number
- Multi-Level Virtual Receptionist/Auto Attendant
- Customized Office-Hour Strategy
- Programmable Office Holidays
- Unlimited Extensions

Basic Call Management Features, Cont.

- Text-to-Speech and Custom Greetings
- Employee and Department Extensions
- Custom Music and Messages on Hold
- Main Business Conference Number
- User and Admin Portal
- Voicemail
- Voicemail-to-Email
- Caller-ID
- Extension Dialing
- Call Transfer
- Call Forwarding
- Call Recording
- Hot-Desking
- Intercom
- Call Logs and Call Detail Recordings
- Group Pickup
- Find me, Follow me
- Click-to-Call Out
- International Calling
- Call Blocking
- Ring Groups
- Answering Rules
- Page Groups
- Failover
- Fax-to-Email
- T38 Faxing
- Call Screening
- Call Parking
- Emergency Assistance (E911)
- Local or Geographic Number
- Presence/BLF/Line Key Support
- Toll-Free, Local and Vanity Numbers
- Manage PBX Remotely
- Auto Provisioning for select SIP devices and manually provision any other SIP device

For additional information, please contact your Account Executive or email sales@2600hz.com.

